

The Mitas logo is written in a white, bold, italicized sans-serif font. It is positioned in the upper right quadrant of the page, set against a dark blue background with abstract geometric shapes. The background features a large, stylized tire tread pattern in a lighter shade of blue, creating a sense of depth and texture.

**Mitas**

*Fit for your job*



Limited Warranty / Adjustment Policy

**Cultor Radial and  
Mitas Bias Farm Tires**

## Limited Warranty / Adjustment Policy – Value Radial and Bias Farm Tires

The Limited Warranty / Adjustment Policy (Policy) is a promise of replacement under certain specified conditions.

This Policy applies to radial agricultural Mitas tires in normal agricultural service displaying adjustable conditions (see Section 4) and does not require the existence of a manufacturing defect in order to qualify for adjustment.

This Policy applies to tires in normal service displaying adjustable conditions (see Section 4) and does not require the existence of a manufacturing defect in order to qualify for adjustment.

This Policy is not a guarantee that your tire will not fail or become unserviceable if neglected or mistreated.

### 1. Eligibility

This Policy is for the following 1<sup>st</sup> quality new tires manufactured after September 1<sup>st</sup>, 2012, and distributed by Mitas Tires North America and its affiliates bearing the manufacturer's identification and serial numbers and used in normal agricultural service. This warranty policy applies to either the Original Consumer / Owner or User of the eligible tires or the original purchaser of the agricultural equipment mounted with the eligible tires.

Cultor brand radial agricultural tires in the following designations:

- Radial-85
- Radial-70
- Radial-65
- Radial-S

Mitas bias tires in the following designations:

- TD-02
- TD-13
- TD-17
- TD-19

### 2. What is the adjustment policy and for how long?

Warranty coverage is for a maximum period of 5 years (60 months) from date of purchase\*. If an eligible farm tire in normal agricultural service becomes unserviceable within the time or tread wear periods shown below, it will be replaced with a comparable new Mitas / Cultor brand tire according to a and b below.

#### A. FREE REPLACEMENT POLICY

Time*	Treadwear
First 12 Months (whichever comes first)	First 10%

The actual proof of purchase must be attached to the claim.

\* If a tire's months of service cannot be accurately determined, the adjustment credit will be based upon the date of manufacture (tire serial number) and tread depth remaining.

#### B. PRO-RATA REPLACEMENT CREDIT POLICY

After the Free Replacement Policy expires and the tire is still within 5 years (60 months) from the date of purchase\*, you will receive a comparable new Mitas / Cultor brand tire considering a credit allowance equal to the % tread depth remaining.

\* If a tire's months or service cannot be accurately determined, the adjustment credit will be based upon the date of manufacture (production date) and tread depth remaining.

### 3. What is not covered by the policy?

#### A. NON-ADJUSTABLE CONDITIONS

Tread wearout or tire failure resulting from improper mounting, demounting, damage rim, rim slip, tire / wheel assembly imbalance, mismounting or adjacent tires trueing, chain damage, improper storage, improper repair or insertion or sealant, balance or filler material, petroleum damage, extreme temperature exposure, breaks or any similar mechanical problem, loss or liquid ballast, misuse, negligence or abusive driving such as tire spinning, racing or pulling contests, fire or accident damage, use or improper tube broken or kinked beads, repairable puncture or cuts, field hazards, stubble damage, improper operation-load, speed or roading, and inflation practices causing excessive operational temperatures to exceed the tire capabilities.

Tire used in logging, industrial, earthmoving or land-leveling operations. Intentional alteration of either the appearance or physical characteristics of the tire.

#### B. GENERAL EXCLUSIONS

Tires in service for longer than 5 years (60 months) from date of purchase are not covered by this Limited Warranty / Adjustment

Policy. If satisfactory proof of purchase date is not provided, the date of manufacture (tire production date) will be used.

No Mitas Tires North America, Inc. employee, retailer or dealer has the authority to make any warranty, representation, promise or agreement on behalf of MTNA except as stated in this Policy.

Tires on agriculture equipment registered and normally operated outside the United States and Canada are not covered under this Policy.

Tread wearout is not covered by this Policy because of variation in equipment conditions of use and driver habits. Mitas Tires North America, Inc. does not warrant that any tire will achieve a predetermined period of service.

LIMITATION OF REMEDY: TO THE EXTENT PERMITTED BY LAW, Mitas Tires North America, Inc. DISCLAIMS LIABILITY FOR ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES. Some states do not allow the exclusion of limitation of incident or consequential damages, so the above imitation may not apply to you. This warranty gives you the rights, and you may also have other rights which vary from state to state.

### 4. Mitas Tire North America Inc.'s obligations

Replacement qualifying under the Adjustment Policy will be made by any Mitas Farm Tire Dealer or equipment dealer authorized to handle an Mitas Tires North America, Inc. adjustment. Mitas Tires North America, Inc. will replace the tire pursuant to the terms of this Adjustment Policy.

### 5. Owner's obligation

To make a claim under this warranty concerning any problems with a tire covered by the warranty, you must present your claim with the tire to any Mitas Tires North America, Inc. retailer or distributor authorized to handle tire

adjustments. Tires replaced on an adjustment basis become the property of Mitas Tires North America, Inc.. You will be required to sign the Mitas Tires North America, Inc. adjustment replacement claim form or dealer replacement sales receipt.

You are responsible for payment of all applicable taxes, demounting / mounting and balancing of all tires. You are also responsible for payment for any parts or service ordered regardless of months or service. This includes payment for tire rotation, alignment, towing, road service, replacement tubes not covered under Section 2, valve stems and tire repair.

**For service assistance or information, contact:**

Mitas Tires North America, Inc  
7400 Carmel Executive Park  
Suite 100  
Charlotte NC 28226  
Phone: 1-704-542-3422  
E-Mail: info@mitas-tires.com

**Tire demounting and mounting safety precautions**

**⚠ WARNING**

**SERIOUS INJURY OR DEATH  
MAY RESULT FROM:**

Explosion of tire / rim / wheel assembly due to improper mounting – **NEVER** exceed 35 psi (air pressure) when seating beads – **ALWAYS** use safety cage or other restraining device and clip-on extension hose. **ONLY** specially trained persons should mount tires.

Tire failure due to misapplication / improper inflation / overloading / exceeding maximum speed – follow tire manufacturer's instructions. **CHECK** inflation pressure frequently with gauge.

Explosion of the tire / rim / wheel assembly due to welding the rim without first removing the tire – never rework, weld, heat or braze the rim of a tire / wheel / rim assembly.

**⚠ WARNING**

There is a danger of serious injury or death if a tire of one bead diameter is installed on a rim or wheel of a different rim diameter.

Always replace a tire with another tire of exactly the same bead diameter designation and suffix letters. For example:

A 16" tire goes on a 16" rim. Never mount a 16" tire on a 16.1" or 16.5" rim.

A 16.1" tires goes on a 16.1" rim. Never mount a 16.1" on a 16" or 16.5" rim.

A 16.5" tire goes on a 16.5" rim. Never mount a 16.5" tire on a 16" or 16.1" rim.

While it is possible to pass a 16" diameter tire over the lip or flange of a 16.1" or 16.5" size diameter rim, it cannot be inflated enough to position itself against the rim flange. If an attempt is made to seat the tire bead by inflating the tire bead will break with explosive force and could cause serious injury or death.

Rims of different diameters and tapers cannot be interchanged. The following diagram illustrates the difference between rims of two different tapers and diameters.

The following diagram shows how beads of a 16" tire will not seat on a 16.5" rim. The beads cannot be forced out against the rim flanges by using more air pressure because this will break the beads and the tire will explode with force sufficient to cause serious injury or death. This will break the beads and the tire will explode with a force sufficient to cause serious injury or death.



**⚠ WARNING**

Tire changing can be dangerous, and should be done by trained personnel using proper tools and procedures. Before servicing tires, always read and understand any manufacturer's warning contained in the customer's literature or molded into tire sidewall.

Failure to comply with these procedures may result in faulty positioning of the tire and / or rim parts, and cause the assembly to burst with explosive force, sufficient to cause serious physical injury or death. Never mount or use damaged tires or rims.

## IMPORTANT

### MAINTAIN YOUR TIRES FOR SAFETY AND MAXIMUM ECONOMY

Any tire, no matter how well constructed, may fail in use as a result of punctures, impact damage, improper inflation or other conditions resulting from use. Tire failure may create a risk of personal injury or property damage. To reduce the risk of tire failure, Mitas strongly recommends the following:

**CHECK** the pressure in your tires every two to three weeks when the tires are cool. Do not reduce or add pressure when tires are hot. Use an accurate low-pressure gauge with one-pound gradations and maintain the inflation pressure at the pressure recommended by the equipment manufacturer. Remember – under-inflation is the most common cause of blowouts or sudden failures in any kind of tire and may result in unexpected loss of equipment or accidents.

**CHECK** your tires frequently for scrapes, bulges, separation, cuts or snags resulting from use. Impact can damage the inner portion of your tire without being visible on the outside. If you suspect that possible impact damage may have occurred, have your dealer inspect the inner surfaces of your tire immediately in order to avoid possible sudden tire failure.

**NEVER** inflate a tire that has been operated in a run-flat or under-inflated condition (80% or less of recommended pressure). Demount and inspect all tires and rim parts before inflating.

**NEVER** operate your equipment at excessive speeds or speeds not justified for field or road conditions.

**MAKE** every effort to avoid running over objects that may damage the tire through impact or cutting, such as glass, metal, etc.

**NEVER** inflate a tire that has been flat or seriously under-inflated without removing and checking for tire, tube or rim damage.

**ALWAYS** use specialized tools as recommended by tire supplies for mounting and demounting of tires.

**BEFORE** loosening any nuts or clamps that attach a multi-piece rim assembly to a vehicle, always completely deflate the tire (both tires of a dual assembly) by taking out the valve core(s).

**NEVER** attempt to demount a tire from a rim unless you are sure that the tire is completely deflated. Failure to follow this practice can cause the assembly to burst with force sufficient to cause serious injury or death.

**ALWAYS** inspect the inside of tires for loose cords, cuts, penetrating objects or other carcass damage. Repairable damage should be repaired before installing tube. Tires with irreparable damage should be discarded.

**NEVER** rework, weld, heat or braze rims.

**ALWAYS** check rim diameter to be sure it exactly matches rim diameter molded on tire.

**NEVER** use any rim part that is bent, pitted from corrosion, cracked or worn. These are unserviceable parts and must be destroyed so that they cannot be used. Remove rust dirt or foreign material from rim parts.

**NEVER** install tubes that have buckled or creased.

**NEVER** substitute an inner tube for a permissible or non-permissible repair.

**ALWAYS** use tubes in new tires.

**NEVER** use a tube in a casing larger or smaller than that for which the tube was designed by the manufacturer.

**ALWAYS** check to be sure tube is clean before installing tire.

**ALWAYS** lubricate only with approved tire mounting lubricant or mild vegetable oil soap solution. Never use anti-freeze silicones or petroleum-base lubricants. This will damage the tire.

**NEVER** hit tire or rim with a hammer.

**NEVER** use a rim part unless you can positively identify it from the manufacturer's stamped marking. If you cannot identify a part, it must be destroyed.

**ALWAYS** use an extension hose with gauge slip-on check so that you may stand aside during inflation.

When inflating a tire off a vehicle, use a safety cage or other restraining device and an extension hose with in-line air gauge and clip – on air chuck which allows the operator to stand clear of the trajectory.

**ALWAYS** use sealing valve caps to prevent loss of air or fluid.

**ALWAYS** inflate tire to tire manufacturer's recommended cold inflation pressure for the tire's intended service.

**FOR TUBE-TYPE TIRES**, inflate to service pressure without the valve core installed and then completely deflate the tire to prevent wrinkle in the tube. Insert the valve core and re-inflate the tire to recommended service pressure as specified for the tire and/or rim.

**ALWAYS** inspect inside of tire for dirt, liquid or foreign material, and remove before installing tube and mounting.

## ⚠ WARNING

**REINFLATION** of any type of tire / rim assembly that has been operated in a run-flat or under-inflated condition (80% or less of recommended pressure) can result in serious injury or death. The tire may be damaged on the inside and can explode while you are adding air. The rim parts may be worn, damaged or dislodged, and can explosively separate.

**NEVER** rework, weld, heat or braze the tire/wheel/rim. Heating the rim of a tire/wheel rim assembly can cause a tire to explode, causing serious injury or death.

The use of any flammable material during tire servicing is absolutely prohibited. Use of starting fluid, ether, gasoline or any other flammable material to lubricate, seal or seat the beads of a tubeless tire can cause a tire to **EXPLODE** or cause the explosive separation of the tire / rim assembly resulting in serious injury or death.

**NEVER** hammer strike or pry on any type of tire / rim assembly while the tire contains inflation pressure. Do not attempt to seat any part while the tire contains any inflation pressure. This could result in injury or death.

## ⚠ WARNING

### 15.3" DIAMETER: 9" WIDTH EUROPEAN RIMS

Certain European farm implement equipment has been imported into North America with unique diameter rims for which no North American-produced replacement tire size are available.

Any attempt to mount and inflate 15" nominal bread diameter tire on these rims may ultimately cause one of the tire beads to break, possibly resulting in serious physical injury or even death.

The rims in question are 15.3" in diameter and 9" wide. However, rims manufactured in 1981 and earlier are marked as 15" diameter. The key to avoid this potentially dangerous situation is the 9" width. The USA (or Canada) wheel industry does not manufacture a 9" width rim for farm implement use.

The European tire sizes that may be mounted of these rims are:

10.0/75—15.3 (or 15)	11.5/80—15.3 (or 15)
10.5—15.3	12.5/80—15.3

USA- (OR CANADA-) PRODUCED AGRICULTURAL IMPLEMENT TIRES ARE NOT TO BE MOUNTED ON A 9" WIDE AGRICULTURAL IMPLEMENT RIM.

## ADJUSTMENT PROCEDURE

In most cases adherence to the following procedure will enable Mitas to process tire claims in the shortest possible time. In some instances further information may be required to validate a claim.

The following should be sent to our US headquarters in Charlotte, NC.

A form containing the following information

1. Size and description of the tire
2. Tread Depth in 32nds
3. Description of claim

4. The actual date code cut out from tire

5. The address where the credit should be sent

6. A contact person with phone number including area code in case of question

7. A clear, in focus photograph of the tire showing the alleged defect. The photograph need to be a referenced to each tire in the form. Digital pictures are accepted as long as the are also referenced to the tire on the form.

The adjustment process cannot be started until all of the above information and evidence has been provided.

# Mitas

*Fit for your job*

## Mitas Tires North America Inc.

---

Customer Service and Technical Help Desk:  
1200 Rove Avenue  
Charles City, IA 50616 USA  
Phone: +1-641-257-6491  
Fax: +1-641-228-3442  
tech@mitas-tires.com

For commercial enquiries please contact:  
7400 Carmel Executive Park, Suite 100  
Charlotte, NC 28226 USA  
Phone: +1-704-542-3422  
Fax: +1-704-542-3474  
info@mitas-tires.com

[www.mitas-tires.com](http://www.mitas-tires.com)

Issued on MM/DD/2012. Mitas reserves the right to withdraw or change any part of this Policy without notice. The up-to-date valid issue of the Policy is available online at [www.mitas-tires.com](http://www.mitas-tires.com).