

Limited Warranty / Adjustment Policy

Mitas Radial and Mitas Bias
Farm Tires



Mitas

Limited Warranty Adjustment Policy Mitas Radial Farm Tires

The Limited Warranty / Adjustment Policy (Policy) is a promise of replacement under certain specified conditions.

This Policy applies to radial agricultural Mitas tires in normal agricultural service displaying adjustable conditions (see Section 4) and does not require the existence of a manufacturing defect in order to qualify for adjustment.

This Policy is not a guarantee that the Mitas tire will not fail or become unserviceable if neglected or mistreated.

1. Eligibility

This Policy is eligible for the following:
1st Quality New Radial Mitas Tires manufactured and/or sold after Sept. 1st, 2012, and distributed by Trelleborg Wheel Systems Americas, Inc. and bearing the manufacturer's identification and DOT production date and used in normal agricultural service. This Policy applies to either the Original Consumer / Owner or User of the Tires or the original purchaser of the agricultural equipment mounted with the Tires (Customer).

Mitas brand radial agricultural tires in the following designations:

- AC 85
- AC 70 H
- AC 90
- HC 1000
- HCM
- AC 70 T
- AC 70 N
- AC 65
- HC 2000
- Agriterra (All)
- AC 70 G
- HC 70
- SFT
- HC 3000

2. What is the adjustment policy and for how long?

Warranty coverage is for a maximum period of six years (72 months) from the date of purchase and not more than eight years (96 months) from date of manufacture*. If a Tire in normal agricultural service becomes unserviceable within the time or treadwear periods shown below, it will be replaced with a Comparable New 1st Quality Radial Mitas Brand Tire (Replacement Tire) according to A, B, and C below.

A. FREE REPLACEMENT POLICY

RADIAL AGRICULTURAL TIRE

Time	Treadwear
First 24 Months	First 25%
(whichever comes first)	

Actual proof of purchase must be attached to the claim.

* If a tire's months of service cannot be accurately determined, the adjustment credit will be based upon the date of manufacture (tire production date) e.g. 3812, 38th week of 2012, and tread depth remaining. New Warranty Conditions valid for tires manufactured on or after September 1th, 2012.

Trelleborg Wheel Systems Americas, Inc. will also make a service allowance for Tires covered under the Free Replacement Policy as follows:

- A flat service fee reimbursement of \$75 per tire and
- A labor reimbursement of \$1 per 10 mm of tread width per tire (e.g. 480/80 R 42 will be \$48) and
- A disposal allowance of \$0.07 per lb per tire

B. PRO-RATA REPLACEMENT CREDIT POLICY

After the Free Replacement Policy expires and the tire is still within six years (72 months) of the date of purchase*, the Customer will receive a replacement tire considering a credit allowance equal to the % tread depth remaining.

* If a tire's months or service cannot be accurately determined then the credit will be based on the date of manufacture.

C. FIELD HAZARD / STUBBLE DAMAGE POLICY

1. Stubble penetration(s) are not covered by the stubble damage warranty
2. To qualify for a stubble damage claim, a mechanical device must have been used to push down severe stubble prior to any contact with the tire and proof provided to substantiate the claim
3. The field hazard / stubble damage qualifying period is two years following the purchase of the tire or machine. For tires acquired as part of original equipment purchase, a copy of the equipment invoice must be provided
4. The tire must be non-repairable and completely unserviceable. In certain cases if the tire can be vulcanized or "section repaired", this is done at the customer's expense.
5. There are no reimbursements for mounting or any other service charges of any kind (such as liquid ballasting)
6. Only end users of the tire are eligible for the warranty, OE's and equipment dealers are not eligible for damage during shipment or while loading and unloading the equipment from

transit. A proof of purchase transferring the ownership to the end user will be required for verification purposes. An exception to this is when equipment is leased or rented and technically is owned by an OE or dealer, in this case a copy of the lease/rental agreement will be required. Under most circumstances the end user is responsible for the expense.

7. Damage from improper operation of equipment, examples include mud or debris build up between a tractor cab and tire causing "rubbing" through the sidewall of a tire, tread cutting, gashes or ripping from contact with equipment. Circumstances where damage could have been prevented from proper operation and reasonable care could have prevented the damage.
8. Tires that have not been mounted or used, from improper manipulation. I.e. forklift damage on sidewall.
9. Damage that occurs from an on-road accident with another vehicle, from natural disaster weather related or other unusual circumstances where insurance coverage is in effect.
10. Trelleborg Wheel Systems Americas, Inc. Warranty Administrator has sole discretion to determine eligibility.

For stubble damage claims, the percentage of allowance will be based on the manufacturers' evaluation of the fulfillment of the customer's obligations for stubble damage warranty as set out below. If a Tire running under normal agricultural service becomes completely unserviceable and non-repairable due to field hazard or stubble damage, the Customer will receive a replacement credit towards the purchase of a replacement tire equal to the % shown below:

Tire Service*	Tread Depth Remaining	% Credit Allowance
up to 12 months	75% or more	up to 75%
up to 24 months	50% or more	up to 50%
up to 36 months	25% or more	up to 25%

No credit allowed after 36 months or less than 25% tread depth remaining

Tubes are not eligible under the Field Hazard / Stubble Damage Policy

* If a tire's months of service cannot be accurately determined, the adjustment credit will be based upon the production date of the tire and remaining tread depth.

CUSTOMER'S OBLIGATIONS FOR STUBBLE DAMAGE WARRANTY

In order to qualify for stubble damage warranty, the Customer must employ good operating practices to minimize the effect of stubble damage such as, but not limited to,

1. Making the first tillage pass parallel to the rows with tires aligned between the rows not directly on the stubble
2. Use of mechanical device to push down stubble prior to any contact with the tires.

3. How pro-data credits are calculated

The tire replacement credit (% or tread depth remaining or % specified under Field Hazard / Stubble Damage Policy and within the specific time period) will be multiplied by the adjusting dealer's regular buying price (excluding tax) at the time of the claim for the replacement tire.

4. What is not covered by the policy?

A. NON-ADJUSTABLE CONDITIONS

Tread wear-out or tire failure resulting from improper mounting, demounting, damage rim, rim slip, tire / wheel assembly imbalance, mismounting or adjacent tires trueing, chain damage, improper storage, improper repair or insertion or sealant, balance or filler material, petroleum damage, extreme temperature exposure, breaks or any similar mechanical problem, loss or liquid ballast, misuse, negligence or abusive driving such as tire spinning, racing or pulling contests, fire or accident damage, use or improper tube broken or kinked beads, repairable puncture or cuts, field hazards (unless specifically covered by the Field Hazard / Stubble Damage Policy), improper operation-load, speed or roading, and inflation practices outside of the manufacturer's specification and/or causing excessive operational temperatures to exceed the tire capabilities.

Tire used in logging or industrial operations. Intentional alteration of either the appearance or physical characteristics of the tire.

B. GENERAL EXCLUSIONS

Tires in service for longer than six years (72 months) from date of purchase are not covered by the Policy. If satisfactory proof of purchase date is not provided, the date of manufacture (Tire production date) will be used.

Tires claimed for out of round or ride disturbances after 5% treadwear.

No Trelleborg Wheel Systems Americas, Inc. employee, retailer or dealer has the authority to make any warranty, representation, promise or agreement on behalf of Trelleborg Wheel Systems Americas, Inc. except as stated in this Policy.

Tires on agriculture equipment registered and normally operated outside the United States and Canada are not covered under this Policy.

Tread wearout is not covered by this Policy because of variation in equipment conditions of use and driver habits. Trelleborg Wheel Systems Americas, Inc. does not warrant that any tire will achieve a predetermined period of service.

LIMITATION OF REMEDY: TO THE EXTENT PERMITTED BY LAW, Trelleborg Wheel Systems Americas, Inc. DISCLAIMS LIABILITY FOR ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES. Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation may not apply to the Customer. This Policy gives the Customer the rights, and the Customer may also have other rights, which vary from state to state.

5. Trelleborg Wheel Systems Americas, Inc.' obligations

Replacement qualifying under the Policy will be made by any Mitas Agricultural tire dealer or equipment dealer authorized to handle a Mitas tires adjustment. Trelleborg Wheel Systems Americas, Inc. will replace the tire pursuant to the terms of this Policy.

6. Customer's obligation

To make a claim under this Policy concerning any problems with a tire covered by the Policy, the Customer must present its claim with the tire to any Trelleborg Wheel Systems Americas, Inc.-appointed retailer or distributor authorized to handle tire adjustments. Tires replaced on an adjustment basis become the property of Trelleborg Wheel Systems Americas, Inc.. The Customer will be required to sign the Trelleborg Wheel Systems Americas, Inc. Adjustment Replacement Claim Form or a dealer replacement sales receipt.

The Customer is responsible for payment of all applicable taxes, demounting/mounting and balancing of all tires. The Customer is also responsible for payment for any parts or services ordered regardless of the months of service. This includes payment for tire rotation, alignment, towing, road service, valve stems and tire repair.

Limited Warranty Adjustment Policy Mitas Bias Farm Tires

The Limited Warranty / Adjustment Policy (Policy) is a promise of replacement under certain specified conditions.

This Policy applies to bias agricultural Mitas tires in normal agricultural service displaying adjustable conditions (see Section 4).

This Policy is not a guarantee that your tire will not fail or become unserviceable if neglected or mistreated.

1. Eligibility

This Policy is for the following 1st quality new tires manufactured after September 1st, 2012, and distributed by Trelleborg Wheel Systems Americas, Inc. and its affiliates bearing the manufacturer's identification and serial numbers and used in normal agricultural service. This warranty policy applies to either the Original Consumer / Owner or User of the eligible tires or the original purchaser of the agricultural equipment mounted with the eligible tires.

2. What is the adjustment policy and for how long?

Warranty coverage is for a maximum period of five years (60 months) from date of purchase and not more than seven years (84 months) from date of manufacture*. If an eligible farm tire in normal agricultural service becomes unserviceable within the time or tread wear periods shown below, it will be replaced with a comparable new Mitas brand tire according to a and b below.

A. FREE REPLACEMENT POLICY

Time	Treadwear
First 12 Months (whichever comes first)	First 10 %

The actual proof of purchase must be attached to the claim.

* If a tire's months of service cannot be accurately determined, the adjustment credit will be based upon the date of manufacture (tire serial number) and tread depth remaining.

B. PRO-RATA REPLACEMENT CREDIT POLICY

After the Free Replacement Policy expires and the tire is still within five years (60 months) from the date of purchase*, you will receive a comparable new Mitas brand tire considering a credit allowance equal to the % tread depth remaining.

* If a tire's months or service cannot be accurately determined, the adjustment credit will be based upon the date of manufacture (production date) and tread depth remaining.

3. What is not covered by the policy?

A. NON-ADJUSTABLE CONDITIONS

Tread wearout or tire failure resulting from improper mounting, demounting, damage rim, rim slip, tire / wheel assembly imbalance, mismounting or adjacent tires trueing, chain damage, improper storage, improper repair or insertion or sealant, balance or filler material, petroleum damage, extreme temperature exposure, breaks or any similar mechanical problem, loss or liquid ballast, misuse, negligence or abusive driving such as tire spinning, racing or pulling contests, fire or accident damage, use or improper tube broken or kinked beads, repairable puncture or cuts, field hazards, stubble damage, improper operation-load, speed or roading, and inflation practices causing excessive operational temperatures to exceed the tire capabilities. Tire used in logging or industrial operations. Intentional alteration of either the appearance or physical characteristics of the tire.

B. GENERAL EXCLUSIONS

Tires in service for longer than five years (60 months) from date of purchase are not covered by this Limited Warranty / Adjustment Policy. If satisfactory proof of purchase date is not provided, the date of manufacture (tire production date) will be used.

No Trelleborg Wheel Systems Americas, Inc. employee, retailer or dealer has the authority to make any warranty, representation, promise or agreement on behalf of Trelleborg Wheel Systems Americas, Inc. except as stated in this Policy.

Tires on agriculture equipment registered and normally operated outside the United States and Canada are not covered under this Policy.

Tread wearout is not covered by this Policy because of variation in equipment conditions of use and driver habits. Trelleborg Wheel Systems Americas, Inc. does not warrant that any tire will achieve a predetermined period of service.

LIMITATION OF REMEDY: TO THE EXTENT PERMITTED BY LAW, Trelleborg Wheel Systems Americas, Inc. DISCLAIMS LIABILITY FOR

ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES. Some states do not allow the exclusion of limitation of incident or consequential damages, so the above imitation may not apply to you. This warranty gives you the rights, and you may also have other rights which vary from state to state.

4. Trelleborg Wheel Systems Americas, Inc.' obligations

Replacement qualifying under the Adjustment Policy will be made by any Mitas Farm Tire Dealer or equipment dealer authorized to handle Trelleborg Wheel Systems Americas, Inc. adjustment. Trelleborg Wheel Systems Americas, Inc. will replace the tire pursuant to the terms of this Adjustment Policy.

5. Owner's obligation

To make a claim under this warranty concerning any problems with a tire covered by the warranty, you must present your claim with the tire to any Trelleborg Wheel Systems Americas, Inc. retailer or distributor authorized to handle tire adjustments. Tires replaced on an adjustment basis become the property of Trelleborg Wheel Systems Americas, Inc.. You will be required to sign the Trelleborg Wheel Systems Americas, Inc. adjustment replacement claim form or dealer replacement sales receipt.

You are responsible for payment of all applicable taxes, demounting / mounting and balancing of all tires. You are also responsible for payment for any parts or service ordered regardless of months or service. This includes payment for tire rotation, alignment, towing, road service, replacement tubes not covered under Section 2, valve stems and tire repair.

For service assistance or information, contact:

Trelleborg Wheel Systems Americas, Inc
107 Audubon Rd., Building 2, Suite 205
Wakefield, MA 01880
Phone: 1-855-313-0219
E-Mail: Tech@mitas-tires.com

Tire demounting and mounting safety precautions

WARNING

SERIOUS INJURY OR DEATH MAY RESULT FROM:

Explosion of tire / rim / wheel assembly due to improper mounting—**NEVER** exceed 35 psi (air pressure) when seating beads—**ALWAYS** use safety cage or other restraining device and clip-on extension hose. **ONLY** specially trained persons should mount tires.

Tire failure due to misapplication /improper inflation/ overloading /exceeding maximum speed—follow tire manufacturer's instructions. **CHECK** inflation pressure frequently with gauge.

Explosion of the tire /rim / wheel assembly due to welding the rim without first removing the tire—never rework, weld, heat or braze the rim of a tire / wheel / rim assembly.

WARNING

Tire changing can be dangerous, and should be done by trained personnel using proper tools and procedures. Before servicing tires, always read and understand any manufacturer's warning contained in the customer's literature or molded into tire sidewall.

Failure to comply with these procedures may result in faulty positioning of the tire and /or rim parts, and cause the assembly to burst with explosive force, sufficient to cause serious physical injury or death. Never mount or use damaged tires or rims.

WARNING

There is a danger of serious injury or death if a tire of one bead diameter is installed on a rim or wheel of a different rim diameter.

Always replace a tire with another tire of exactly the same bead diameter designation and suffix letters. For example:

A 16" tire goes on a 16" rim. Never mount a 16" tire on a 16.1" or 16.5" rim.

A 16.1" tires goes on a 16.1" rim. Never mount a 16.1" on a 16" or 16.5" rim.

A 16.5" tire goes on a 16.5" rim. Never mount a 16.5" tire on a 16" or 16.1" rim.

While it is possible to pass a 16" diameter tire over the lip or flange of a 16.1" or 16.5" size diameter rim, it cannot be inflated enough to position itself against the rim flange. If an attempt is made to seat the tire bead by inflating the tire bead will break with explosive force and could cause serious injury or death.

Rims of different diameters and tapers cannot be interchanged. The following diagram illustrates the difference between rims of two different tapers and diameters.

The following diagram shows how beads of a 16" tire will not seat on a 16.5" rim. The beads cannot be forced out against the rim flanges by using more air pressure because this will break the beads and the tire will explode with force sufficient to cause serious injury or death. This will break the beads and the tire will explode with a force sufficient to cause serious injury or death.



WARNING

RE-INFLATION of any type of tire /rim assembly that has been operated in a run-flat or under-inflated condition (80 % or less of recommended pressure) can result in serious injury or death. The tire may be damaged on the inside and can explode while you are adding air. The rim parts may be worn, damaged or dislodged, and can explosively separate.

NEVER rework, weld, heat or braze the tire /wheel / rim. Heating the rim of a tire / wheel rim assembly can cause a tire to explode, causing serious injury or death.

The use of any flammable material during tire servicing is absolutely prohibited. Use of starting fluid, ether, gasoline or any other flammable material to lubricate, seal or seat the beads of a tubeless tire can cause a tire to **EXPLODE** or cause the explosive separation of the tire / rim assembly resulting in serious injury or death.

NEVER hammer strike or pry on any type of tire / rim assembly while the tire contains inflation pressure. Do not attempt to seat any part while the tire contains any inflation pressure. This could result in injury or death.

WARNING

15.3" DIAMETER: 9" WIDTH EUROPEAN RIMS

Certain European farm implement equipment has been imported into North America with unique diameter rims for which no North American-produced replacement tire size are available.

Any attempt to mount and inflate 15" nominal bread diameter tire on these rims may ultimately cause one of the tire beads to break, possibly resulting in serious physical injury or even death.

The rims in question are 15.3" in diameter and 9" wide. However, rims manufactured in 1981 and earlier are marked as 15" diameter. The key to avoid this potentially dangerous situation is the 9" width. The USA (or Canada) wheel industry does not manufacture a 9" width rim for farm implement use.

The European tire sizes that may be mounted of these rims are:

10.0/75—15.3 (or 15)	11.5/80—15.3 (or 15)
10.5—15.3	12.5/80—15.3

USA- (OR CANADA-) PRODUCED AGRICULTURAL IMPLEMENT TIRES ARE NOT TO BE MOUNTED ON A 9" WIDE AGRICULTURAL IMPLEMENT RIM.

IMPORTANT

MAINTAIN YOUR TIRES FOR SAFETY AND MAXIMUM ECONOMY

Any tire, no matter how well constructed, may fail in use as a result of punctures, impact damage, improper inflation or other conditions resulting from use. Tire failure may create a risk of personal injury or property damage. To reduce the risk of tire failure, Trelleborg Wheel Systems Americas, Inc. strongly recommends the following:

CHECK the pressure in your tires every two to three weeks when the tires are cool. Do not reduce or add pressure when tires are hot. Use an accurate low-pressure gauge with one-pound gradations and maintain the inflation pressure at the pressure recommended by the equipment manufacturer. Remember—under-inflation is the most common cause of blowouts or sudden failures in any kind of tire and may result in unexpected loss of equipment or accidents.

CHECK your tires frequently for scrapes, bulges, separation, cuts or snags resulting from use. Impact can damage the inner portion of your tire without being visible on the outside. If you suspect that possible impact damage may have occurred, have your dealer inspect the inner surfaces of your tire immediately in order to avoid possible sudden tire failure.

NEVER inflate a tire that has been operated in a run-flat or under-inflated condition (80% or less of recommended pressure). Demount and inspect all tires and rim parts before inflating.

NEVER operate your equipment at excessive speeds or speeds not justified for field or road conditions.

MAKE every effort to avoid running over objects that may damage the tire through impact or cutting, such as glass, metal, etc.

NEVER inflate a tire that has been flat or seriously under-inflated without removing and checking for tire, tube or rim damage.

ALWAYS use specialized tools as recommended by tire supplies for mounting and demounting of tires.

BEFORE loosening any nuts or clamps that attach a multi-piece rim assembly to a vehicle, always completely deflate the tire (both tires of a dual assembly) by taking out the valve core(s).

NEVER attempt to demount a tire from a rim unless you are sure that the tire is completely deflated. Failure to follow this practice can cause the assembly to burst with force sufficient to cause serious injury or death.

ALWAYS inspect the inside of tires for loose cords, cuts, penetrating objects or other carcass damage. Repairable damage should be repaired before installing tube. Tires with irreparable damage should be discarded.

NEVER rework, weld, heat or braze rims.

ALWAYS check rim diameter to be sure it exactly matches rim diameter molded on tire.

NEVER use any rim part that is bent, pitted from corrosion, cracked or worn. These are unserviceable parts and must be destroyed so that they cannot be used. Remove rust dirt or foreign material from rim parts.

NEVER install tubes that have buckled or creased.

NEVER substitute an inner tube for a permissible or non-permissible repair.

NEVER use a tube in a casing larger or smaller than that for which the tube was designed by the manufacturer.

ALWAYS check to be sure tube is clean before installing tire.

ALWAYS lubricate only with approved tire mounting lubricant or mild vegetable oil soap solution. Never use anti-freeze silicones or petroleum-based lubricants. This will damage the tire.

NEVER hit tire or rim with a hammer.

NEVER use a rim part unless you can positively identify it from the manufacturer's stamped marking. If you cannot identify a part, it must be destroyed.

ALWAYS use an extension hose with gauge slip-on check so that you may stand aside during inflation.

When inflating a tire off a vehicle, use a safety cage or other restraining device and an extension hose with in-line air gauge and clip—on air chuck which allows the operator to stand clear of the trajectory.

ALWAYS use sealing valve caps to prevent loss of air or fluid.

ALWAYS inflate tire to tire manufacturer's recommended cold inflation pressure for the tire's intended service.

FOR TUBE-TYPE TIRES, inflate to service pressure without the valve core installed and then completely deflate the tire to prevent wrinkle in the tube. Insert the valve core and re-inflate the tire to recommended service pressure as specified for the tire and /or rim.

ALWAYS inspect inside of tire for dirt, liquid or foreign material, and remove before installing tube and mounting.

ADJUSTMENT PROCEDURE

In most cases adherence to the following procedure will enable Trelleborg Wheel Systems Americas, Inc. to process tire claims in the shortest possible time. In some instances further information may be required to validate a claim.

The fully completed Trelleborg Wheel Systems Americas, Inc. Adjustment form containing but not limited to the following information

1. Size and description of the tire
2. Tread Depth in 32nds
3. Description of claim
4. The actual date code cut out from tire
5. OE / Replacement
6. Data on vehicle (Manufacturer, Type, Year of production, OE Registration date)
7. Position of claimed tire on vehicle
8. Working conditions / surface (road, sand pit, building sites, stone quarry, agriculture, forest works, others)
9. The address where the credit should be sent
10. A contact person with phone number and email (where available) including area code in case of question
11. Clear, in focus photograph(s) of the tire showing the alleged defect. The photograph(s) need to be a referenced to each tire in the form. Digital pictures are accepted as long as they are also referenced to the tire on the form.
12. For field hazard and stubble damage claims the invoice from the dealer to the user for the tire in question must be provided to enable determination of the service start date. If the invoice is not provided the service start date will be based on the date code.

The adjustment process cannot be started until all of the above information and evidence has been provided.

Trelleborg Wheel Systems Americas, Inc.

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Wakefield, MA 01880

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Mitasag.com

Issued on 05/02/2019. Trelleborg Wheel Systems Americas, Inc. reserves the right to withdraw or change any part of this Policy without notice.

The up-to-date valid issue of the Policy is available online at www.mitas-tires.com.

The Mitas logo is displayed in a white, bold, italicized sans-serif font against a dark blue background. The logo is positioned in the lower third of the page, above a red horizontal bar that runs across the bottom.